

# in\_cr\_ove Newsletter

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**"The whole world steps aside for the man who knows where he is going"**

in\_cr\_ove **proudly announces the launch of**



In order to enhance the reach of its training services

**TQM school** has been set up.

**TQM school** offers [online courses](#) on a variety of

topics related to Total Quality Management, Lean management, Six Sigma.

**TQM school** training courses are designed in a modular structure. Many learners have studied some aspects of TQM and they desire to pursue only subjects of their choice.

**TQM school** gives the learners more control in the learning process.

**TQM school** modular approach facilitates convenient choices for learners to plan the study at their own pace. Also, they can select appropriate training courses that they find most valuable.

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[Click here to know more about TQM school](#)

## ISO 9001: 2000

Quality management systems - Requirements

By: Sanjeev Dhawan

### What is ISO?

The International Organization for Standardization (ISO) was established in 1947

Currently, it is an association of approximately 149 National Standards Bodies, which each represent their own country. ISO employs a system of Technical Committees, Sub-committees and Working Groups to develop International Standards.

Besides the National Standards Bodies, ISO permits other international organizations that develop standards to participate in its work, by accepting them as Liaison members.

ISO works in accordance with an agreed set of rules of procedure, the ISO/ IEC Directives, which also include requirements on the presentation of standards.

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## Success Requires a Clear Vision

By: Iain Legg

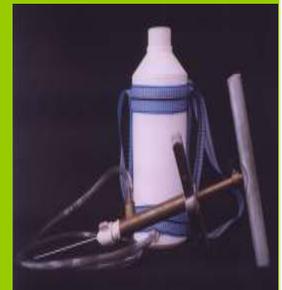
One reason many people struggle to become successful is because they don't have a clear vision of what they want to accomplish. They may have vague ideas of the benefits they'd like to gain, like more money or a bigger house – but they have no idea how they'll achieve them. They may try a few different ventures, halfheartedly working toward a greater level of success, but eventually lose interest when they don't see much progress. Has this been your experience too? The problem may not be that you're incapable of reaching the level of success you desire, but rather that you don't have a clear enough vision of what you want to accomplish. The true measure of success is not what comes from it, but rather your ability to see clearly what you want to achieve and then doing what it takes to make it happen!



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## The Banana Stem Injector

Mr. Manoharan is co-owner of Raj Engineering Works, a well known firm in Battalagundu taluka of Dindigul district in Tamilnadu. A sharp mind, an intimate understanding of grassroot problems and an enthusiasm to develop innovative solutions. Banana farmers in Battalagundu were driven to the end of their wits by the stem weevil, bunchy top and other threats to their crop. Spraying pesticides, their normal practice, was yielding no result and they helplessly watched the destruction of their crop s. One Farmer, who knew Mr. Manoharan, approached him for the development of an injector that could help them tackle these problems. The only available injector in the market was not successful in solving farmer's problems. In response, Mr. Manoharan developed the small and compact injector that does big things. The stem injector is a mechanical device designed to inject pesticides for plant protection, provide relief from insect and pest attacks and inject growth hormones into the Pseudo stem of Banana. With suitable attachments, it is also used in citrus trees and coconut to control pests. Additionally, it helps avoid indiscriminate application of pesticides on the sheath.



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## Education Push Yields Little for India's Poor

With the dew just rising from the fields, dozens of children streamed into the two-room school in this small, poor village, tucking used rice sacks under their arms to use as makeshift chairs. So many children streamed in that the newly appointed head teacher, Rashid Hassan, pored through attendance books for the first two hours of class and complained bitterly. He had no idea who belonged in which grade. There was no way he could teach. Another teacher arrived 90 minutes late. A third did not show up. The most senior teacher, the only one with a teaching degree, was believed to be on official government duty preparing voter registration cards. No one could quite recall when he had last



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